

Blue Badge Disabled Parking in Tunbridge Wells Borough

Frequently Asked Questions



Q1 If I am disabled, am I eligible for a Blue Badge and how do I apply for one?

Enquiries relating to the 'Blue Badge' scheme should be made to Kent County Council

Blue Badge Parking
Contact Centre
Invicta House
Maidstone
Kent
ME14 1XX

Or visit the Kent County Council website www.kent.gov.uk
Call centre 08458 247 247

Q2 Where can I park with my Blue Badge in Tunbridge Wells?

Blue Badge holders may park free of charge (there are no time limits) in any of the Tunbridge Wells public car parks. Specially marked bays are available but members of the scheme are entitled to use any bay in the car park.

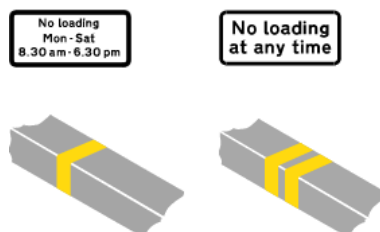
The following Car Parks have reserved bays for Blue Badge Holders:

- **Royal Victoria Car Park**
36 bays on Levels 4 and 6 (entrance to main shopping levels). Wheelchair accessible lifts to all levels at both entrances from car park to Royal Victoria Place Shopping Centre. Shop Mobility is on Level 4.
- **Crescent Road Car Park**
24 bays are on Level 1 (Ground Floor near main pedestrian exit /entrance to Monson Road). Lifts to all levels at main pedestrian exit to Monson Road.
- **Meadow Road Car Park**
10 bays are on Level 1 (exit level, near main pedestrian exit / entrance to Meadow Road). Wheelchair accessible lifts to all levels at main pedestrian exit to Meadow Road.
- **Torrington Car Park**
8 bays are on Level 1 (exit level) beside the main pedestrian exit to Station Approach. Wheelchair accessible lifts to all levels at main pedestrian exit to Station Approach.
- **Great Hall Car Park**
5 bays are on the Ground Floor by the pedestrian exit to the Great Hall Arcade. Lifts to all levels at the same exit (Great Hall Arcade).
- **Camden Road Car Park**
Open air car park, with 3 bays just inside entrance on left.
- **Linden Park Road Car Park**
The 2 bays are on the upper level (open air) on the far left. Note that the nearest pedestrian exit from this level to Sussex Mews is via steps, although there is level access to Sussex Mews via the Linden Park Road entrance to the lower level.

Please note that some car parks have 5 mph ramps at the entrances and exits.

Q3 Can I park on a yellow line with my Blue Badge?

- (a) Yes, in Tunbridge Wells Borough you may park on a single or double yellow line for up to 3 hours. **You must display your clock on arrival.**
- (b) Only stop and park on a restriction if it safe to do so and you are not causing an obstruction to other road users. Remember Tunbridge Wells public car parks are free to Blue Badge holders.
- (c) You must not park on a yellow line that has a loading restriction in place.



- (d) You must not park in designated parking bays other than a disabled bay i.e Police bay, Taxi bay, Loading bay or Residents Only parking bay.

Q4 My blue badge was displayed, why did I receive a Penalty Charge Notice?

If you park in a disabled bay, or a time waiting bay, a blue badge must always be displayed. The correct way to display a blue badge is with the expiry date showing. If the side with the photograph is showing a penalty charge notice (PCN) will be issued as it's not possible for the Civil Enforcement Officer to see if the badge is valid or not. Also, if the expiry details are obscured in some way a PCN would also be issued. On a yellow line (single or double) blue badge holders can only park for a maximum of 3 hours. As a result, in addition to displaying the blue badge, they must also display their clock showing the time of arrival. If no clock is showing and they are parked on a yellow line then a PCN will be issued.

In all cases please make sure your Blue Badge is correctly displayed with the expiry date showing and is clearly visible from outside of the car.



Please refer to your blue hand book provided with your badge for further details.

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